



INTRODUCTION

TRANSITIONLAB, TP C: THE TEAM OF THE BAYREUTH WORKSTREAM

TRANSITIONLAB ——

WHY? Tackle the societal challenges for the transformation of the textile industry

HOW? Create knowledge about

- success factors as well as
- ethical, legal and social implications (ELSI)

of this transformation

→ TP C (THE BAYREUTH WORKSTREAM)

UNIVERSITÄT

Success factors of bio-based textile product innovations

Acceptance and communication of bio-based textile product innovations, communication guideline (database of studies)

Additional topics: Further applications, circular economy/regulation



INTRODUCTION

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BIOTEXFUTURE

Introduction

EU initiatives to empower consumers along the R-ladder

Study 1: Interest in measures along the R-ladder

Study 2: Interest in Repair (R4)

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Study 4: Interest in Rethink/Made-to-be-remade (R1)

Summary



INTRODUCTION **EXECUTIVE SUMMARY**







Refuse (fast fashion)



Return/repair/reuse



Subscription boxes



Made-to-be-remade

RESULTS

Consumers are indifferent along most Rladder waste measures. Their hoped-for active role by the EU still is an illusion.

Refuse measures for fast fashion (fees, bans) are accepted by consumers. Further legislative initiatives could follow.

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signals).

measure to send quality

Support the resistance to legal initiatives as far as economically justifiable (The digital product pass is of course associated

Return/repair/reuse measures are attractive for many consumers. They can be used to strengthen a company's image.

Use cost-conscious activities (e.g., repair instructions. DIY videos, return possibilities, support of second hand platforms) to send positive signals with respect to product quality and company's sustainability strategy.

The market for most fashion subscription boxes (sustainable/ not, rental/purchase) is still in its early stages.

The market for fashion boxes in Europe can be neglected at the moment. In contrast to the U.S., German consumers do not accept this business model.

If the surcharge for made-to-be-remade is not too high, the concept is attracttive to consumers (if understandable).

The attractive but also cost-intensive made-tobe-remade concept needs detailed explanations at the point of purchase since consumers are sceptical (green-washing).

IMPLICATIONS

Use cost-conscious activities (e.g., repair instructions. DIY videos, return possibilities, support of second hand platforms) to send positive signals with respect to product quality and company's sustainability strategy.

EU INITIATIVES TO EMPOWER CONSUMERS ALONG THE R-LADDER

EU INITIATIVES TO EMPOWER CONSUMERS ALONG THE R-LADDER REGULATION OVERVIEW



The European Union's most important circular economy directives for the textile industry

Directive	Objective	Main points	Implementation deadline
EU Circular Economy Action Plan (CEAP)	Promoting a sustainable circular economy in the EU	Measures to reduce textile waste, promote recycling and reuse	Ongoing implementation from 2020
EU Strategy for Sustainable and Circular Textiles	Ensuring Sustainable Textiles and Promoting the Circular Economy	Promoting durable textiles, reducing harmful chemicals, improving consumer information	Planned until 2030
Single-Use Plastics Directive	Reduction of plastics in textiles and avoidance of microplastics	Restrictions on the use of plastics in textiles, reduction of microplastic emissions	In force since July 2021
Ecodesign Directive	Improving the sustainability and recyclability of products	Establishing environmental criteria for durable and easily repairable textiles	From 2025
Extended Producer Responsibility (EPR)	Producers' responsibility for the disposal and recycling of textile waste	Introduction of recycling programs, take- back obligations for used textiles	National implementation by 2025
Waste Framework Directive	Promoting waste prevention and recycling throughout the EU	Commitment to separate collection of textile waste and strengthening reuse and recycling infrastructure	Implementation by 2025
Green Claims Directive (Green Advertising)	Consumer protection from misleading environmental claims and 'greenwashing'	Strict requirements for environmental claims and clarity on the sustainability of textile products	Planned for 2024-2025

EU INITIATIVES TO EMPOWER CONSUMERS ALONG THE R-LADDER

BIOTEXFUTURE

WASTE MANAGEMENT HIERARCHY OF STRATEGIES (AND RELATED MEASURES)

The EU initiatives (and the R-ladder of strategies)

- ... are based on Lansink's 1980 waste management hierarchy,
- ... support the move from a linear to a circular economy,
- ... motivate companies and consumers to search for better strategies (= higher on the ladder),
- ... empower consumers to demand waste reduction from companies (= giving them an active role).



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-inear economy

Design phase (most sustainable, most preferred)

Consumption phase (preserve and extend life of products)

End-of-life or return phase

Loss phase

Refuse (R0): Avoid products that will create waste (e.g. reject fast fashion)

Rethink (R1): Reevaluate design/consumption (e.g. bio-based, made-to-be-remade)

Reduce (R2): Cutting down the quantity of materials used (e.g. durability)

Reuse (R3): Using products repeatedly for the same purpose (e.g. second-hand)

Repair (R4): Fixing broken or damaged products (e.g. repair sets and services)

Refurbish (R5): Restoring and improving used products (e.g. smartphones)

Remanufacture (R6): Restoring used products to like-new condition (e.g. printers)

Repurpose (R7): Using products for other functions (e.g. bottles to vases)

Recycle (R8): Processing waste to products/materials (e.g. bottles to sneakers)

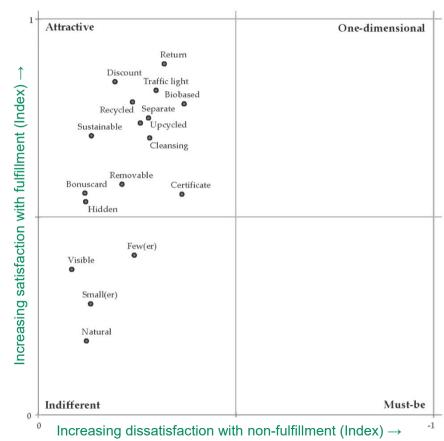
Recover (R9): Extracting energy from non-reusable waste (e.g. waste-to-energy)

Landfill/Incineration: Deposal or open burning of waste

BIOTEXFUTURE

A LOOK BACK AT THE BEGINNING OF TRANSITIONLAB (BAIER ET AL. 2020)

	Measure	Description (abbreviated)
	Sustainable	Only sustainable products are offered.
Range	Natural	Only products in natural colors are offered.
	Separate	A separate section with sustainable products is offered.
	Small(er)	A small(er) range is offered.
	Few(er)	Few(er) fashion cycles are launched.
	Traffic light	Products are classified with a traffic light.
_	Removable	Products are tagged with a removable seal.
Label	Hidden	Products are tagged with a hidden seal.
	Visible	Products are tagged with a visible seal.
	Certificate	Products are ocially certified by an ecolabel.
SS	Return	A discount is offered for returns.
Process	Discount	A discount is offered for sustainable purchases.
P	Bonus card	Bonus points are collected when buying products.
	Upcycled	Products are made of upcycled materials.
Material	Biobased	Products are made of biobased materials.
	Recycled	Products are made from returned products.
_	Cleansing	A repair and/or cleaning service is offered.



BIOTEXFUTURE

LITERATURE REVIEW (BASED ON SELECTED RECENT STUDIES)

Strategy	State of the art (References)		
Rethink (R1): bio-based, made-to- remade	Functional product attributes and social sustainability are more important than circular product attributes for purchasing decisions (Fuchs, Hovemann 2022 and many others). Nevertheless, product durability and the proportion of recycled material are the most relevant circular attributes. Environmental awareness, gender, and age influence the importance (Baier et al. 2020). Consumers need reduced, understandable information, market supervision requires detailed data (Adisorn et al. 2021).		
Reuse (R3): second- hand	Younger consumers prefer rental&subscription models, while older consumers prefer longevity services (Armstrong et al. 2015 Second-hand shopping is particularly popular among young women, with rental models only accepted for special occasions. Drivers of usage are environmental awareness, variety of styles at low cost, low risk of mistakes (Becker-Leifhold, Iran 2018). Barriers of usage are hygiene concerns, social risks, loss of ownership (Lang et al. 2019, Becker-Leifhold, Iran 2018).		
Repair (R4): fixing products	There is a low willingness-to-repair, especially among younger consuemrs (skill, time, Diddi et al. 2019; Goworek et al. 2012). Fast fashion is rarely perceived as "worth repairing" (McCollough 2009). Emotional attachment and high price promote repair behavior (McNeill et al. 2020). Repair services increase brand trust, success factors are communication, convenience, and costs (Pham, Kanijal 2023)		
Recycle (R8): waste to products	Environmental knowledge triggers return for recycling and reuse (Goudeau, Lee 2021). People with a high consumption/purchase volume show a lower participation in recycling measures (Joung 2014). Take-back is central to the circular economy, but hampered by infrastructure, low awareness of options, and a lack of incentives (Sandvik, Stubbs 2019, Hashemi Petrudi, Sharifpour Arabi 2025). Convenience is crucial (Joung, Park Poaps 2013). Preferred are return containers next to recycled glass, open to deposit systems or collection services (Vehmas et al. 2018). Incentive models with discounts are particularly effective (Baier et al. 2020).		



RESEARCH QUESTION AND INVESTIGATED MEASURES

Research question: Which measures along the R-ladder (which regulations) are acceptable from a customer perspective? **Investigated measures** (a selection based on the EU directives and the literature review):

Strategy	Measure	Description (abbreviated)	
Refuse	Fees	Surcharge (e.g. 5 € per piece) on ultra-fast fashion to promote sustainable alternatives	
(R0)	Bans	Ban or restriction of advertising for non-sustainable fashion	
Rethink	Support	Transparent sustainability data (material, CO ₂) to support the purchase decision	
(R1)	Score	Rating system (A-F) that indicates the environmental friendliness	
	Information	Extensive information in an interactive format (detailed reports)	
_	Rental	Temporary use of clothing for special occasions instead of buying	
Reuse (R3)	Boxes	Regular exchange of garments in the subscription model	
(1.0)	Platform	Brand owned platform for buying/selling used clothing	
	In-store repair	Possibility to have clothes repaired in-store	
Repair (R4)	Warranty	Free repairs within two years of purchase	
(***)	Kits	Brand self-help kits with materials and instructions for small repairs	
	In-store return	Take-back boxes in shops	
Recycle	Containers	Recycling containers in residential areas	
(R8)	Discounts	Loyalty points or discounts on returns	
	Deposit	Reimbursement of a deposit amount on return	

STUDY 1: INTEREST IN MEASURES ALONG THE R-LADDER METHODOLOGY AND RESULTS

BIOTEXFUTURE

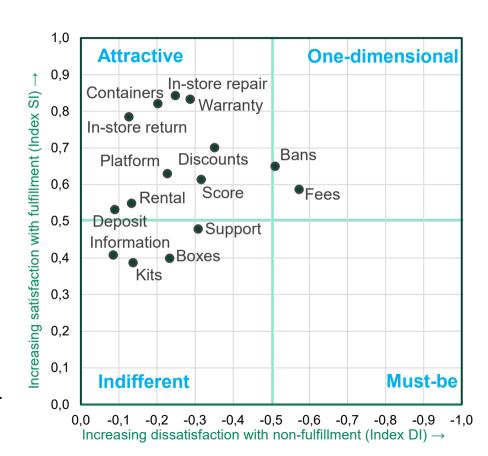
Main study (Kano-survey with two samples: young/old)

- n=177 consumers (53% female, 47% male; 42% up to 29 years, 58% from 30 years) were asked to rate 15 potential measures with respect to (a) satisfaction if offered and (b) dissatisfaction if not offered on 5-point-scales ("I dislike it", "can tolerate it", "neutral", "expect it", "like it").
- The answers can be transformed for each respondent to categories "must-be", "one-dimensional", "attractive" or "indifferent" and the categorizations visualized as a chart.

$$SI = \frac{\#A + \#O}{\#A + \#O + \#M + \#I}$$
 $DI = -\frac{\#M + \#O}{\#A + \#O + \#M + \#I}$

Results

- Refuse (R0: bans, fees) received highest acceptance (one-dimensional), independent from the respondent age.
- Repair (R4, especially in-store repair and warranty) received second best results ("attractive").
- Recycle (R8, especially containers, in-store return) was also rated as acceptable, however, deposit received mixed answers (was rated by older respondents as inacceptable).



STUDY 2: INTEREST IN REPAIR (R4)

STUDY 2: INTEREST IN REPAIR (R4)

RESEARCH QUESTION, METHODOLOGY AND RESULTS

BIOTEXFUTURE

Starting point

- Some textile companies (e.g. Patagonia but also GoreTex, Jack Wolfskin) actively promote an almost free repair service for textiles.
- Most of them also offer DIY repair instructions and videos (e.g., youtube).
- Advantages (for comp.): Image, loyalty, feedback, NPD integration
- <u>Disadvantages (for comp.)</u>: Lack of cost coverage, peaks, sales reduction

Research question

Should companies (Adidas) offer repair for, e.g., Terrex?

Main study

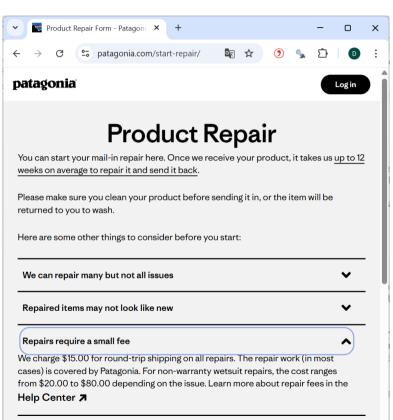
• 30 min. interviews with n=16 hikers in December 2024 (contacted via hiking clubs, social media, topics: repair/repair service needs, experience, preferences), analysis via jobs-to-be-done methodology / grounded theory

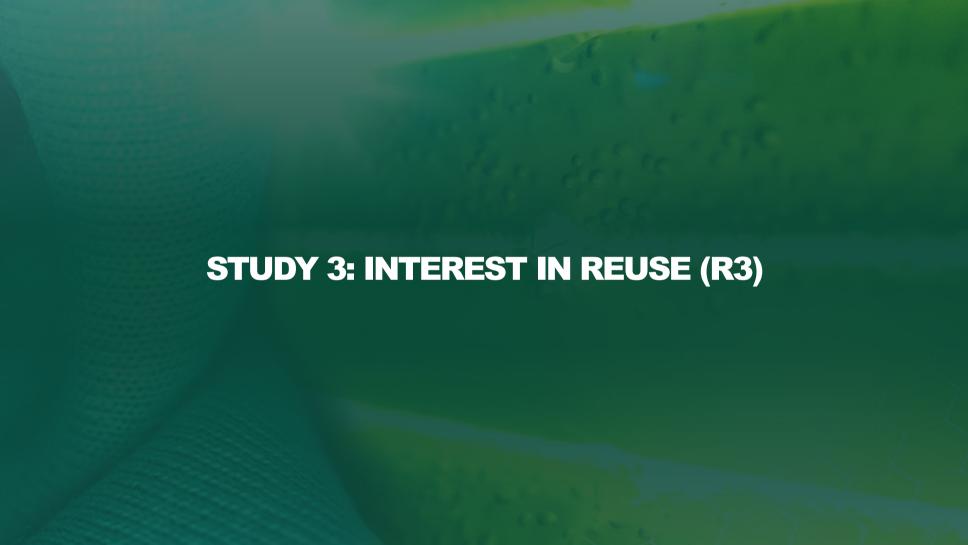
Results

- Repair needs depend on the quality/price of the product and service.
- **DIY** is an acceptable alternative (need for instructions and videos, hikers seem to be uninformed). Repair is a **positive signal** ("can be repaired").

Implications

• Companies should at least offer DIY instructions and videos (quick wins).

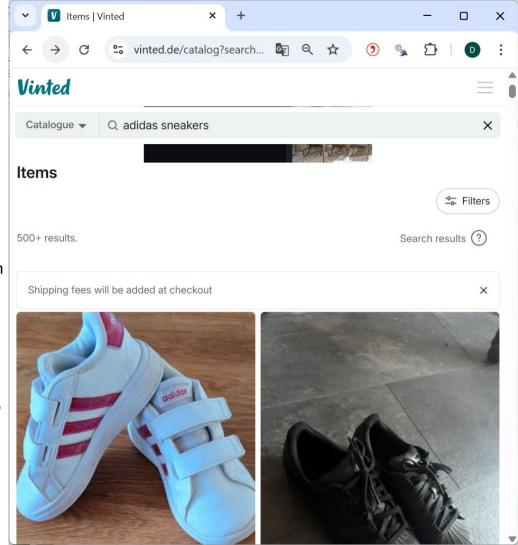




STUDY 3: INTEREST IN REUSE (R3) BACKGROUND

Starting point

- The second-hand market in Germany (fashion, electronics, furniture) is exploding: HDE estimates a volume of 9.9 bill. € in 2024 (+7.2% vs. 2023).
- Main reasons are the consumers' wish to act sustainable and to save money but also the growing availability of platforms (IFH Köln 2025, WiWo 2025, BCG 2025).
- For fashion, the platform Vinted is the market leader in Europe (2024: 813 mill. €), also Zalando ("Pre-owned") and About you/Momox ("Second love") are active. Typically (Vinted), selling is free, but the buyer has to pay a fee (0.70 €) per purchase plus 5% of the purchase price.
- · Other reuse business models
 - · Rental (instead of buying) on a one-time basis,
 - rental subscription models (curated or self-curated): Customers receive monthly a box that has to be returned monthly (very successful in the U.S.), (small) providers in Germany are, e.g., Myonbelle, Modami, Fairnica, Unown.



STUDY 3: INTEREST IN REUSE (R3)

RESEARCH QUESTION, METHODOLOGY, AND RESULTS



Research question

• Are rental subscription models (for sustainable fashion) attractive for the younger generation (up to 34 years)?

Main study (discrete choice experiments)

- n=364 consumers (71% female, 29% male; 38% up to 24 years, 51% 25 up to 34 years, 11% older)
- Task: Repeatedly select a most preferred subscription model among three models with varying attributes (fees, total value, labels, # of pieces) in two scenarios (curated or self-curated).

Results (via multinomial logistic regression)

- Only about 7 to 8% of the respondents would think of using rental subscription models, especially young women and people with higher income.
- Boxes are not subscribed to support sustainable behavior, labels are not important. Fees and total value are crucial.
- The surprise effect ("curated" vs. "non-curated") makes no difference.

Please select one of subscription model that appeals to you.(1 of 15) Fees: 39 € per month 49 € per month 49 € per month Total value: 250€ 250€ 750€ Labels: Sustainable Non-sustainable Non-sustainable # of pieces: Select Select Select I don't like any of them Select

For details see: Rese, A., & Baier, D. (2025). Rental clothing box subscription: The importance of sustainable fashion labels. Journal of Retailing and Consumer Services, 83, 104153.

STUDY 4: INTEREST IN RETHINK (R1, MADE-TO-BE-REMADE)

STUDY 4: INTEREST IN RETHINK (R1, MADE-TO-BE-REMADE) RESEARCH QUESTIONS AND METHODOLOGY

BIOTEXFUTURE

Starting point

Since 2021 Adidas sells dye-less, glue-less fully recyclable performance running shoes "Ultraboost Made-To-Be-Remade" for about 180 € (~2.000).



Research questions

- Do consumers appreciate this concept?
- How should this concept be marketed?

Preliminary study (expert interviews)

- n=7 expert interviews (2 managers at "Cradle-to-cradle" NGO, 2 sports shop salespersons, 3 consumers)
- Result: "Made to be remade" is ecologically sound, but not economically viable in the near future (price too high for consumers, process not attractive for manufacturers).

Main study (discrete choice experiments ACBC)

- n=179 consumers (58% female, 42% male; 60% sports students up to 28 years, 40% employees 40-50 years)
- Selection of a most preferred shoe among three Ultra Boost shoes with varying attributes and levels
- Calculation of willingness-to-pay for made-to-be-remade aspects (recycling, reuse of materials, recovering)





STUDY 4: INTEREST IN RETHINK (R1, MADE-TO-BE-REMADE)

BIOTEXFUTURE

Results

- Adidas is viewed positively as a sustainable shoe manufacturer: Sustainable (84%), quality-conscious (63%), innovative (44%), trustworthy (36%)
- Barriers to buy sustainable shoes: Poor information basis (56%), high price (32%), skepticism/green-washing (27%)
- Return habits up to now: Never return sneakers up to now (77%)
- Usefulness of the term "made-to-be-remade": Yes (79%), no (12%), indifferent (9%)
- Barriers to return: Green-washing-skepticism (77%)
- Acceptable surcharges for Ultraboost running shoes (average additional willingness-to-pay against a basic shoe):

- 1		
•	Made in Germany:	+41,38€
•	100% made-to-be-remade:	+40,14€
•	Made in Europe:	+35,63€
•	100% biodegradable material:	+24,79€
•	50% made-to-be-remade:	+24,20€
•	100% recycable:	+23,54€
•	Trustable recycling seal:	+20,80€
•	Wearing comfort:	+18,26€
•	Water-repellent:	+17,76€
•	White:	+17,01€
•	50% recycable:	+10,61€



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EXECUTIVE SUMMARY





R-Ladder



Refuse (fast fashion)



Return/repair/reuse



Subscription boxes



Made-to-be-remade

RESULTS

Consumers are indifferent along most R-ladder waste measures. Their hoped-for active role by the EU still is an illusion.

Refuse measures for fast fashion (fees, bans) are accepted by consumers. Further legislative initiatives could follow.

Support the resistance to fast fashion and the legal initiatives as far as economically justifiable (The digital product pass is of course associated with costs but also a measure to send quality signals).

Return/repair/reuse measures are attractive for many consumers. They can be used to strengthen a company's image.

Use cost-conscious activities (e.g., repair instructions, DIY videos, return possibilities, support of second hand platforms) to send positive signals with respect to product quality and company's sustainability strategy.

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IMPLICATIONS

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THANK YOU FOR YOUR ATTENTION!

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